



# Aira For Transportation

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## What is Aira?

Aira is an app that provides on-demand, remote visual interpreting services for the blind and low vision community. Download the app, press a button and your phone's camera streams a live video to one of our highly screened visual interpreters. Aira's mission is to remove barriers and make the world more accessible with visual interpreting. We believe access to visual information is a human right, and we provide this access anytime, anywhere. [Watch a video of Aira in action.](#)

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## How does Aira work?

**Step one:** Download the Aira app ([Apple App Store](#) or [Google Play](#)) on your mobile phone.

**Step two:** Launch the app and tap the button to be instantly connected to a trained visual interpreter. It's simple and easy to use.

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## How does Aira work for transportation?

Aira is a valuable tool travelers and transit users can access to navigate with more independence and confidence. Upon partnering with Aira, we geofence your transportation facility boundary. Think of it like an invisible fence—anyone within the fence can access the Aira app on their mobile devices for free. This means any blind or low vision user in an Aira Access airport, transit system, or port authority can instantly connect with a visual interpreter who can assist them with a range of tasks. For example, a traveler who is blind at the airport could use Aira to help them navigate from the airport entrance to the oversized baggage check. The Aira visual interpreter could describe the layout of the airport, potential obstacles, and read aloud signs related to checking one's bag.

Aira's visual interpreters are available 24 hours a day, 7 days a week, and do not require advanced reservations. If a user encounters an issue and needs support, Customer Care can be reached at 1.800.835.1934.

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## Who are Aira's visual interpreters?

Visual interpreters are certified and undergo comprehensive Aira training to provide immediate information to our users and accomplish tasks as a team. They work from home, pass a background check, sign a non-disclosure agreement, and go through extensive training on orientation and mobility. They are not a replacement for a guide dog or white cane, but an additional feed of visual information. Aira's skilled visual interpreters can assist travelers with a vast range of transportation-related activities.

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## How much does Aira cost?

Both fixed fee and pay-as-you-go pricing structures are available. Please [get in touch](#) with our team for more details.

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## Is Aira secure?

Aira has passed hundreds of global security reviews from organizations like Amazon, Google, state governments, and Bank of America. We're happy to participate in your security review process and are confident we will successfully meet your standards based on our approach to security and privacy.

### Trusted By:



[Connect with our team](#) to get started.

