

# Aira For Employee Accommodations

## What is Aira?

Aira is an app that provides on-demand, remote visual interpretation services for the blind and low vision community. Download the app, press a button and your phone's camera streams a live video to one of our highly screened visual interpreters. Aira's mission is to remove barriers and make the world more accessible with visual interpreting. We believe access to visual information is a human right, and we provide this access anytime, anywhere. Watch a video of Aira in action.

#### How does Aira work?

**Step one:** Download the Aira app (<u>Apple App Store</u> or <u>Google Play</u>) on your mobile phone. **Step two:** Launch the app and tap the button to be instantly connected to a trained visual interpreter. It's simple and easy to use.

# How does Aira work as an employee accommodation?

Employees can use Aira for a vast range of tasks, like reading handwritten notes, navigating conferences, and to access information on inaccessible websites. Aira is a powerful tool you can provide your employees to increase their independence and efficiency at work. To use Aira as an accommodation for your employees, you just need to fill out our agreement. Setting up your account is free, and you only pay a per-minute fee for the actual usage.

# Who are Aira's visual interpreters?

Visual interpreters are certified and undergo comprehensive Aira training to provide immediate information to our users and accomplish tasks as a team. They work from home, pass a background check, sign a non-disclosure agreement and go through extensive training on orientation and mobility. They are not a replacement for a guide dog or white cane, but an additional feed of visual information. Aira's skilled visual interpreters can assist your employees with a vast range of workplace-related activities.

#### How much does Aira cost?

We offer a usage-based fee structure, in USD, based on day and time of use:

Shift A: Weekdays	Shift B: Weeknights	Shift C: Nights & Weekends
Monday—Friday, 6 am EST to 6 pm EST	Monday—Friday, 6 pm EST to 6 am EST	Friday 6 pm EST to Monday 6 am EST
\$3.49 per minute	\$3.79 per minute	\$3.99 per minute

Above pricing is for internal use only

Under this arrangement, you will receive a monthly bill with detailed reporting. Aira's visual interpreters are available 24 hours a day, 7 days a week, and do not require advanced reservations. If an employee encounters an issue and needs support, Customer Care can be reached at 1.800.835.1934

#### Is Aira secure?

Aira has passed hundreds of global security reviews from organizations like Amazon, Google, state governments and Bank of America. We're happy to participate in your security review process and are confident we will successfully meet your standards based on our approach to security and privacy.

## **Trusted By:**



















**Connect with our team** to get started.

