



PD: Aira logo

What is Aira?

Aira is visual interpreting, an assistive technology service that connects someone who is blind or low vision, via a video call, with a live, professionally trained visual interpreter for objective, on demand visual information, enhancing your independence.

How does Aira work?

The Aira app connects you to a professionally trained visual interpreter, an Aira Agent, who will converse, describe and assist based on your needs.

The Aira mobile app streams live video including your GPS location, and through Aira's integrated dashboard, the Aira Agent is able to immerse themselves in your surroundings, seeing and hearing your environment. Agents have access to web-based data, including maps, location tracking, search engines, text-based messaging and even rideshare integration – all carefully calibrated to provide people who are blind or low vision with a seamless assistance experience.

Guests can make a 5-minute call for free, every 48 hours. Subscription plans with more minutes are available.

Get started

1. Download the Aira mobile app from your smart phone via www.aira.io/app or scan the QR Code
2. Open the Aira mobile app and register with your phone number or email address
3. Click the link in the text message Aira sends to your phone, which will log you into the Aira mobile app
4. Make a free call to an Aira Agent and learn how visual interpreting works



PD: QR Code

Need assistance?

- Aira Agents are always available, 24 hours a day, 7 days a week, 365 days a year, and do not require advanced reservations.
- Aira Customer Care is available at 1-800-835-1934, daily from 6 a.m. to 6 p.m. Pacific Time.